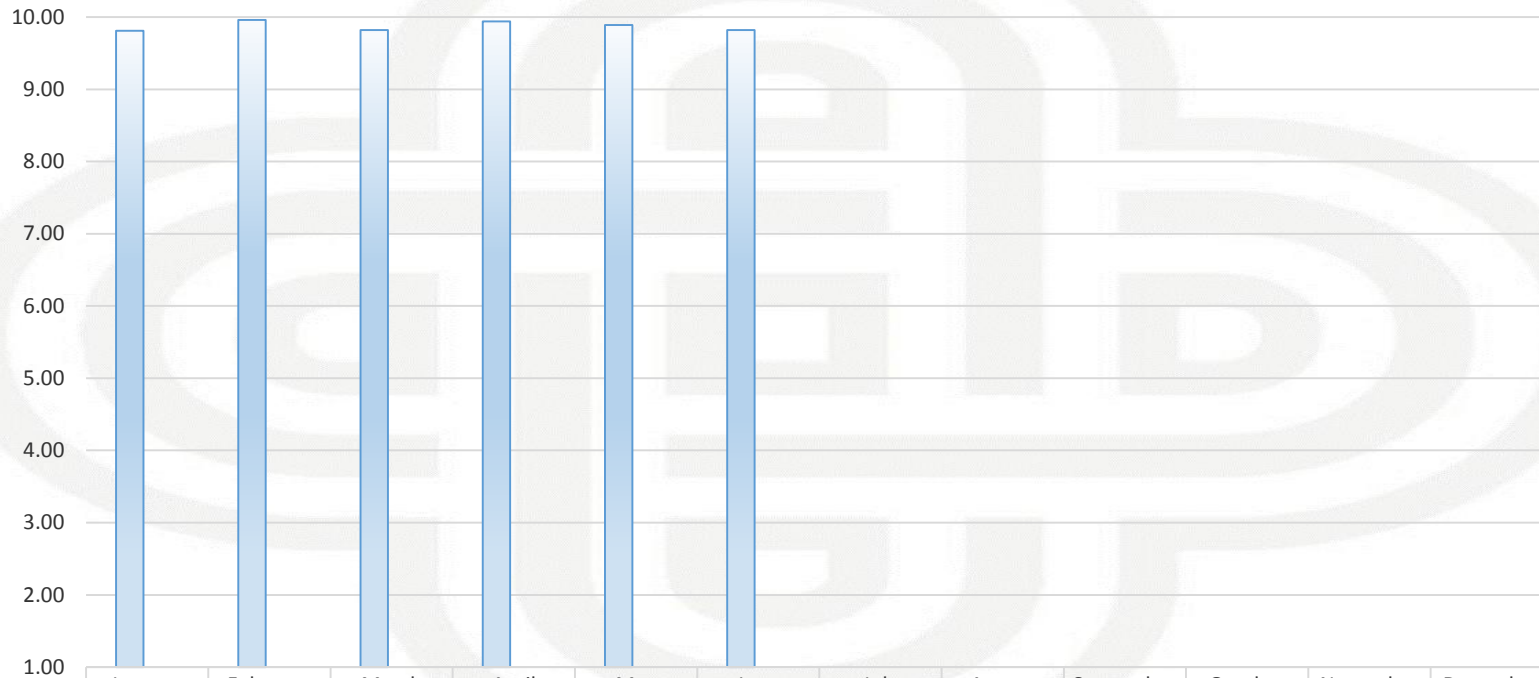




AFM Client Satisfaction Surveys 2019

KPI 1 - Client Satisfaction

Scale from 1-10



	January	February	March	April	May	June	July	August	September	October	November	December
Q1	9.81	9.96	9.82	9.94	9.89	9.82						
Total Surveys	392	287	278	283	276	324						