



ANDIUM  
HOMES

## A46 - Safeguarding Vulnerable People

Authorised Reviewer: Head of Communications & Specialised Services

### 1. Policy statement

At Andium Homes we believe that:

- ◆ All children and vulnerable adults have a right to be protected from abuse, neglect (including self-neglect) and exploitation
- ◆ Safeguarding children and vulnerable adults is everybody's responsibility
- ◆ Doing nothing is not acceptable
- ◆ Working in partnership in line with the approved "Working Together" multi-agency safeguarding processes and practises delivers meaningful safeguarding outcomes

### 2. Introduction

At Andium Homes we are passionate about assisting the most vulnerable members of society, and in particular those who are either tenants or reside in our homes in another capacity.

Andium Homes is the only landlord which actively participates in Multi-Agency Safeguarding activity and the only housing provider which is fully signed up to the Safeguarding Partnership Board MOU, which requires that we adhere to a number of commitments and safeguarding standards, all of which is regularly audited. There is an expectation that everyone at Andium Homes will participate in delivering on our commitment to safeguarding.

### 3. Definitions

For the purpose of this policy the following definitions will be defined as follows:

**Abuse** is defined as a violation of an individual's human or civil rights. Any or all types of abuse may be perpetrated as the result of deliberate intent, negligence or ignorance. Different type's abuse include:

- ◆ Physical abuse
- ◆ Neglect/acts of omission
- ◆ Financial/material abuse
- ◆ Psychological abuse
- ◆ Sexual abuse
- ◆ Institutional abuse
- ◆ Discriminatory abuse

**Self-neglect** is: the inability (intentional or non-intentional) to maintain a socially and culturally accepted standard of self-care with the potential for serious consequences to the health and well-being of the client and potentially to their neighbours and the community, it includes:

- ◆ Lack of self-care – neglect of personal hygiene, nutrition, hydration endangering safety and wellbeing
- ◆ Lack of care of one's environment – squalor and hoarding or refusal of services that would mitigate risk

**Exploitation** is the action or fact of treating someone unfairly in order to benefit from them in any way.

All colleagues will have an awareness on how to identify abuse, self-neglect and exploitation and will be provided with guidance on the processes to follow if these are suspected.

#### **4. Confidentiality**

We will respect confidentiality at all times and will not share any information given in confidence unless justified or required by Law.

Colleagues / The Designated Safeguarding lead at Andium Homes will discuss confidentiality with the victim at the start of any process and explain that information may be shared with another person or agency without consent if there is a serious risk of harm occurring.

#### **5. Interactions**

This policy is also linked to the [Joint Safeguarding Board Memorandum of Understanding](#) and published Policy & Procedures

#### **6. Performance Standards**

Execution of an adherence to this policy is led by the Head of Business Development, in conjunction with other Heads of Service and colleagues generally.

Performance will be monitored and audited annually against the standards set in the [Joint Safeguarding Board MoU](#).

The policy will be reviewed annually and informed by relevant consultation and good practice.

Reviewed Date: May 2019

Reviewed : July 2019

