

A12 - Removals Allowance Policy Authorised Reviewer: Head of Tenancy Services

1. Purpose of policy

This policy details how Andium Homes will administer the removals allowance.

The policy applies to all tenancies where a move is required to facilitate a refurbishment, redevelopment programme or to release a property identified by the Company to be sold.

2. Eligibility

2.1. Clients in rental arrears

Any client being required to move to facilitate a refurbishment or redevelopment programme, regardless of whether or not they have rent arrears, will be entitled to a removals allowance.

2.2. Replication of medical adaptations

Where a client is being required to move to facilitate a refurbishment or redevelopment programme, and they have already contributed in the past for a medical adaptation to their home, they will not be asked to contribute towards any new adaptation costs. No client should pay for the same adaptation twice in these circumstances.

3. Removal allowance

The following grants will be payable to any client being required to move based on the size of property they are leaving:-

Bedsit	£200
One Bed	£400
Two Bed	£500
Three Bed	£600
For every extra room	+ £50

4. Carpets

Where clients are required to move and are being transferred within Andium Homes' stock, carpets will be fitted as standard in the new property. Where non-standard flooring is required the Company will review any requests on a case by case basis.

5. Variations

Variations to this policy are allowed with the approval of the Head of Tenancy Services.

Approved Date: January 2017