

# A12 - Removals Allowance Policy Authorised Reviewer: Head of Tenancy Services

1. Purpose of policy

This policy details how Andium Homes will administer the removals allowance.

The policy applies to all tenancies where a move is required to facilitate a refurbishment, redevelopment programme or to release a property identified by the Company to be sold.

# 2. Eligibility

## 2.1. Clients in rental arrears

Any client being required to move to facilitate a refurbishment or redevelopment programme, regardless of whether or not they have rent arrears, will be entitled to a removals allowance.

## 2.2. Replication of medical adaptations

Where a client is being required to move to facilitate a refurbishment or redevelopment programme, and they have already contributed in the past for a medical adaptation to their home, they will not be asked to contribute towards any new adaptation costs. No client should pay for the same adaptation twice in these circumstances.

#### 3. Removal allowance

The following grants will be payable to any client being required to move based on the size of property they are leaving:-

Bedsit	£200
One Bed	£400
Two Bed	£500
Three Bed	£600
For every extra room	+ £50

#### 4. Carpets

Where clients are required to move and are being transferred within Andium Homes' stock, carpets will be fitted as standard in the new property. Where non-standard flooring is required the Company will review any requests on a case by case basis.

# 5. Variations

Variations to this policy are allowed with the approval of the Head of Tenancy Services.

Approved Date: January 2017