We always welcome your feedback on our services, so please look out for our Client Satisfaction Survey later this year.

An opportunity to join our Board

How do you think we did? Do you think we could do better?

Would you like to have more influence over what we do?

We have an exciting opportunity to recruit a new Tenant Non-Executive Director to join our Board, so if you think you could help us steer the future direction of the company, please get in touch.

The purpose of the role is to ensure the longer-term future of Andium Homes by working in partnership, contributing expertise, insight and adding value to the development of the company.

You will be involved in all strategic business decisions, ensuring that the views and interests of all relevant stakeholders, specifically the "Tenants Voice", are represented when deciding on our plans for the future.

We are looking for someone who is an effective team player, with a strong understanding of equality and diversity in its broadest sense. Excellent interpersonal skills and a preference for working collaboratively are required, but most importantly the ability to bring the "Tenants Voice" to Board discussions.

You can find out more about the Andium Board and what this role entails by visiting our website andiumhomes.je

If you would like to find out more about this position and how to apply, please contact: **Boardrole@andiumhomes.je** or **call 500770**

A message from Judy Beaumont, our current Tenant Non-Executive Director



I joined the Andium Board in 2017 and have been really pleased to be part of the discussions about the future of the

company. I have learnt so much about the process for acquiring sites and delivering more homes, and how Andium pays for everything it does. Most importantly, I feel that I have made a valuable contribution to those discussions. I get a lot of feedback from tenants, about their homes, their communities, and what they value. It is important that the Board hears the tenants voice when considering what Andium should and shouldn't be doing.

We also have a number of job vacancies across the business which we are recruiting to, please visit our website Career Opportunities - andiumhomes.je regularly, to identify any other opportunities of interest.

Along with this newsletter you should find a 12.5% discount card for Pentagon & Andersons - a very welcome benefit that they have offered all of our Tenants.

Exciting news about our Don Street office

We are delighted to confirm that our Board recently approved plans to refurbish the ground floor of our office in Don Street, so that we can provide you with a more welcoming space to visit us, where it is much easier for us to talk to you.

You will still be able to access the Andium@Home web portal and access all our services online by using one of our new digital self-service pods - but for those that prefer to see us face to face, the refurbishment will see the ground floor become completely open plan, removing all plastic screens and barriers and providing a more flexible space so we can help you with your query in the most appropriate and efficient way.

We will have to close our doors for a little while, but don't worry, we will be temporarily relocating our client facing services into the building directly opposite our existing front

From early September, please visit us in our temporary home whilst the refurbishment is undertaken. We look forward to welcoming you back, in the New Year.

Andium News



It has been some time since we have sent you all a Newsletter, so we hope you will find the enclosed an interesting and reassuring update.

You can find our full 2021 Annual Report on our Website - andiumhomes.je

The challenges posed by the Coronavirus pandemic continued to be an unwelcome distraction for us all last year. Despite that we are tremendously proud of everything we achieved last year, and we are pleased to provide you with an update on that activity.



Please see the back page for an exciting opportunity to join our Board.





of client contacts in 2021 were selfgenerated through our app, website or text services

Great Homes

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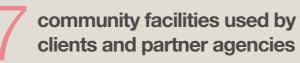
of Andium Home clients subscribed to **Digital Services**







arrears compared with HouseMark peer group average of 3%



Business Excellence



new homes delivered in 2021

homes sold through **Andium Homebuy**

new homes in contract







financial support for charities

New purpose built community facility constructed Concern and opened for





investment in

communities

To easily access our online services (Andium@Home), scan this QR code.

door in Don Street, so we will remain OPEN throughout the works.

More homes

Since our incorporation in July 2014, we have already completed 720 new homes. We have a further 716 currently under construction, overall we have nearly 1,200 in contract, enabling us to meet our target of 3,000 new homes by 2030. Whilst the majority of new homes under construction are apartments, we are also now looking at the sites re-zoned for housing within the recently approved Bridging Island Plan, where we will look to secure sites that can deliver more houses.





Le Clos Mourant, St Clement 97 New Homes Completed: 2021



Plaisant Place, St Helier 21 New Homes Completed: 2021



Ann Court, St Helier 33 New Homes Completed: 2022



410 nomes

202

The transfer of the state of th

33 Belmont Rd, St Helier 3 New Homes Completed: 2021



Pine Ridge St Helier
1 New Fully Adapted Home
Completed: 2021

2022



Le Clos Couriard, St Helier 82 New Homes Completed: 2022



75 Colomberie, St Helier 4 New Homes Completed: 2021



Le Clos Mourant, St Clement 44 New Homes Completed: 2022

Social Housing Rent Policy



Did you know?

- Whilst there is a maximum rent that we can charge, following rent freezes over the last two years, the average rent that we charge is 70%.
- Income Support is available for those that need help with their rent, and can cover the full amount of rent that we charge. 60% of our tenants receive Income Support.

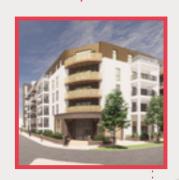
Ann Court, St Helier 132 New Homes Due for Completion: 2023



The Limes, St Helier
130 New & 12 Refurbished Homes
Due for Completion: 2024



Mayfair Hotel, St Helier 201 New Homes Due for Completion: 2025







La Collette Low-Rise, St Helier 147 New Homes Due for Completion: 2023



2025



Stafford & Revere Hotels, St Helier 106 New Homes Due for Completion: 2025